



PHOENIX YOUTH FLAG FOOTBALL – REGISTRATION & REFUND POLICY

Phoenix Performance plans and operates its youth leagues well in advance, including field reservations, staffing, insurance coverage, scheduling, and custom uniform production. Because these costs are incurred prior to the season, the following policy applies to all youth flag football registrations.

No-Refund Policy

All registration fees are **non-refundable once payment is submitted**.

This includes, but is not limited to:

- Uniforms and custom gear
- Administrative and processing costs
- Insurance and staffing expenses
- Field reservations, scheduling, and league setup

Refunds will **not** be issued for:

- Schedule conflicts
 - Weather or field conditions
 - Playing time concerns
 - Coaching assignments
 - Competitive balance decisions
 - Voluntary withdrawal from the league
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Administrative Grace Period

Registrations canceled within **48 hours of purchase** may be eligible for a **full refund**, provided that:

- Uniforms have not been ordered
- Team placement has not occurred

Approval is **at Phoenix Performance's discretion**.

Medical Exception (Credit Only)

In the event of a **season-ending injury or medical condition** that prevents participation, Phoenix Performance may issue a **credit toward a future Phoenix league or program**, subject to the following:

- Documentation may be required
- Credits are **non-transferable**
- Credits have **no cash value**
- Credits must be used within **12 months**

Cash refunds will not be issued under any circumstances.

Acknowledgment

By completing registration, the parent or legal guardian acknowledges and agrees to this Registration & Refund Policy.