

PFFL Payment, Refund, & Team Responsibility Policy

Payment Obligations

All teams and participants are required to submit payment according to the deadlines published for each league or tournament. Team captains are responsible for building their roster, collecting fee or having teammates pay their fee, and ensuring team fee is paid in full by the applicable deadlines.

Phoenix must commit significant resources prior to the start of the season, including but not limited to:

- Reserving and securing fields or facilities
- Scheduling referees and game-day staff
- Allocating equipment, uniforms, and operational resources
- Preparing awards, recognition items, and league materials
- Finalizing schedules and divisions

Because these costs are incurred in advance, **all payments are considered non-refundable once submitted.**

Minimum Player Allowance (Discretionary)

At Phoenix's discretion, teams **may** be permitted to participate in the first week of the season provided the minimum required number of players to compete in that format have paid in full (e.g., five (5) paid players for 5v5 leagues or seven (7) paid players for 7v7 leagues).

This allowance is a courtesy, **not a guarantee**, and is determined on a case-by-case basis. Teams granted this allowance remain fully responsible for submitting the remaining balance by the final payment deadline.

Failure to Pay in Full

Teams that have not paid their full balance by the final payment deadline may be removed from the league or tournament at Phoenix's sole discretion. Removal due to incomplete payment does not entitle the team or its players to any refund.

Player Reassignment (If Applicable)

Players who have individually paid in full may, at their request, be reassigned to another team within the league if roster space is available. Reassignment is not guaranteed and is subject to Phoenix approval. Reassignment decisions are made to preserve competitive balance and league integrity.

No Refund Policy

No refunds will be issued under any circumstances, including but not limited to:

- Failure of a team captain to collect or submit payments
- Missed payment deadlines
- Team removal due to incomplete payment
- Roster changes or reassignment
- Scheduling conflicts, personal availability changes, or voluntary withdrawal
- League schedules, game locations, and dates may be adjusted due to weather, facility availability, or circumstances beyond Phoenix's control. Such adjustments do not qualify for refunds.

By registering and submitting payment, participants and team captains acknowledge and accept this policy in full.

Captain Accountability

Team captains acknowledge that failure to fulfill payment responsibilities may result in roster changes, team removal, and/or restriction from serving as a captain in future Phoenix leagues or events.